

# SYNODUS COMPANY PROFILE

Forge ahead together  
into the future Digital World



# Table of content

**Who We Are** 03

---

## **What We Offer**

Digital Transformation 10

IoT & AI Solutions 17

AR/VR Solutions 22

Blockchain 25

Data Analytics Services 31

Custom Software Development 35

---

**Cooperation Models** 41

---

# 01

## Who we are

Your vision - Our solution

- **Who we are**

We are a group of more than 250+ competent developers based in Hanoi, Vietnam who are passionate about leveraging technology for inclusive growth globally.



**04+**

years of experience

**250+**

competent developers

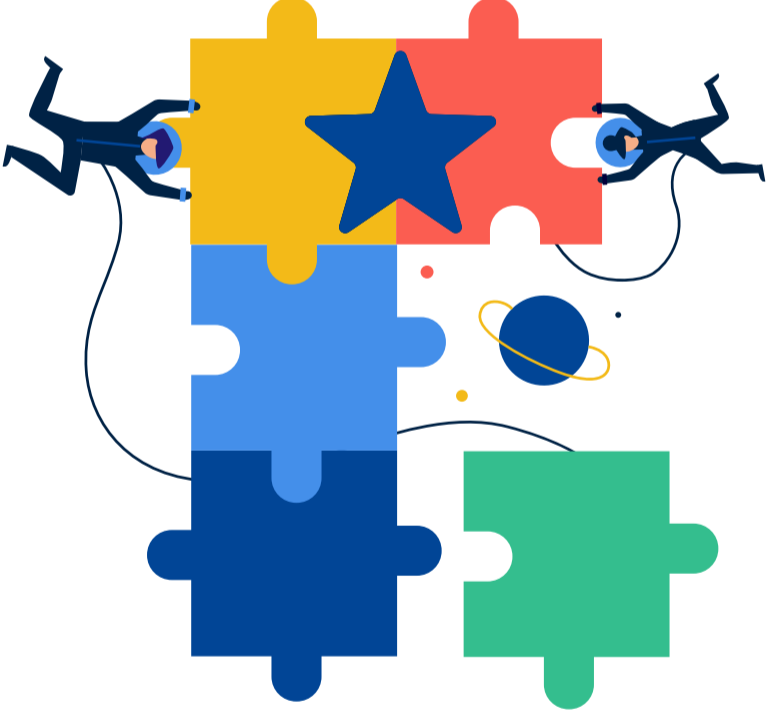
**100+**

projects completed &  
in progress

**10+**

countries

• **Our team**




### DX

Digital Transformation  
Implementation & Advisory for  
Public Sector

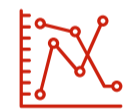
👥 100



### Blockchain

Professional blockchain development  
& consulting services

👥 50



### Data Analytics

Analytics Strategy & Roadmap,  
analytics Solutions & Services

👥 30



### Software Development

Custom software development & tech  
advisory

👥 70



We have expanded and served clients globally, acquiring valuable experiences and expertise in various domains, including:

- Manufacturing
- Energy and Utilities
- Logistics
- Education
- Banking, Financial Services and Insurance
- Telecommunications
- Retailers
- Public Sector



We never compromise on our principles and professional ethics.

Sincerity

Empathy

Collaboration

Personal Accountability

Deliver Results

Diversity & Inclusion

### • Our Mission

To be a reliable technology partner on our global clients' journey to digital future leveraging the right set of our assets and capabilities in Consulting, Technology and Smart Execution.

### • What we believe

We believe that "Create value, start by listening". Work with us, then you will feel the difference. Why? An unique group of passionate people who care more about your success.

• Our clients

range from young and passionate Start-ups.....

**BESPIN GLOBAL**



**yup.gg**



**BOODY®**

**Travala.com**

...to large ENTERPRISES



**TOPPAN FORMS**





# 02

## What we offer

One-stop shop for your mission-critical projects



# 1. Digital Transformation Services

Digital-first companies are significantly transforming every major industry – from retail and energy to media, healthcare and travel. Confronted by robust digital disruption worldwide, enterprises have no other choice but adapt quickly and stay ahead of the curve by reimagining and elevating IT as a strategic core business function.

We are proud to contribute to digital transformation era with a strong focus on Vietnam public sector and large enterprises.

Technology

Consulting

Outsourcing

# • What we offer

Unleash your business growth with New IT

## What is New IT

New IT is a different way of conceiving, designing and deploying technology across an enterprise. New IT helps unlock unrealized streams of business value by optimizing a company's current IT estate while simultaneously innovating with a set of new technologies such as hyperconvergence, automation, cloud, AI, AR and VR, advanced algorithmic analytics, IoT, 3D printing or blockchain.



## Our service in focus

- Tech-driven digital transformation
- IT product strategy consulting
- Technology advisory
- Dedicated IT consulting tasks

## Expectable business impact

- ☑ Establishing a new IT purpose: Positioning IT as a strategic business asset
- ☑ Building a future-ready IT Foundation
- ☑ Building more IT Muscles for your business leveraging innovative technologies
- ☑ Redefining a new way of working

- How we can help to get started on the journey to New IT

## How we can help

Define a New IT vision and strategy

---

Assess your organization's capabilities and create a digitally decoupled architecture

---

Analyse opportunities and identify gaps between what you want and where you are

---

Create a transformation roadmaps and actionable plan to deliver New IT to your organization

---

Implement new technology and ensure superb security along the journey

## Why choose us

- ✓ Intense focus on security
- ✓ Deliver results
- ✓ Well-established expertise and experience
- ✓ Technology Agnostic
- ✓ ALL-IN-ONE provider

## Client in focus

Public Sector

Consumer Goods & Services

Finance & Banking

Real Estate

Retail

## CASE STUDY

# Intelligent Operation Center (IOC)

Client: Public sector

## Client background

Now more than ever, the public sector must balance the stability of service delivery with the speed to react to citizens' changing needs. Facing limited resources, compressed timelines and unprecedented challenges, leaders were looking for new ways of working to be successful.

We combine advanced technology and customer-centric approach to enable leaders across public sector organizations to turn ambition into action. We build an extensive and smart platform which serves specific needs of multi layers of governance, at the same time, delivers sustainable value for citizens.





## Featured modules

- ✔ Data warehouse & Integrated Axis
- ✔ Attendance Tracking Application
- ✔ Real-time dashboards & BI Reports
- ✔ Electronic Reporting System
- ✔ Document Management System
- ✔ Smart Meeting System
- ✔ Citizen Feedback & Request Platform
- ✔ Task Management System
- ✔ Operational Application

## CASE STUDY

# Production Planning Optimization

Client: Unilever Vietnam

## Client background

Unilever is one of the world's leading multinational companies specializing in food, home, personal care products. Started its operation in Vietnam in 1995, so far, Unilever Vietnam has built an extensive network of over 150 distributors and 200.000 retailers

## Challenges

- Time consuming on Production Planning & Scheduling
- Internal large number of SKUs increases complexity, which costs money
- Paper-based system lacks control, accuracy and agility

## Solutions

- Intelligent Scheduling
- Production control & tracker



## Result

**10%**

changeover  
cost reduction

**80%**

time savings weekly on  
production planning

**Quickly**

re-schedule the plan  
and get most optimized

# Enabling the concept of “Smart Hospital” to become reality in Vietnam

Client: Smart Hospital

## Client background

The smart hospital approach is an inevitable choice in Vietnam to improve the quality of healthcare, achieve patient satisfaction and ensure security, safety and efficiency in hospital management. So as to spearhead in overhauling the conventional practices, a nation hospital reached out to us for IT Consulting and Implementation.

## What we offer

Assess the current capabilities and analyze opportunities to apply innovative solutions

Identify gaps

Define a new IT Strategy and Roadmap

Execute the IT Modernization Pilot Project

Ensure the first-class security

## Our featured products

- ▶ Humanoid Robot Assistant
- ▶ Hospital Information System

## Benefits

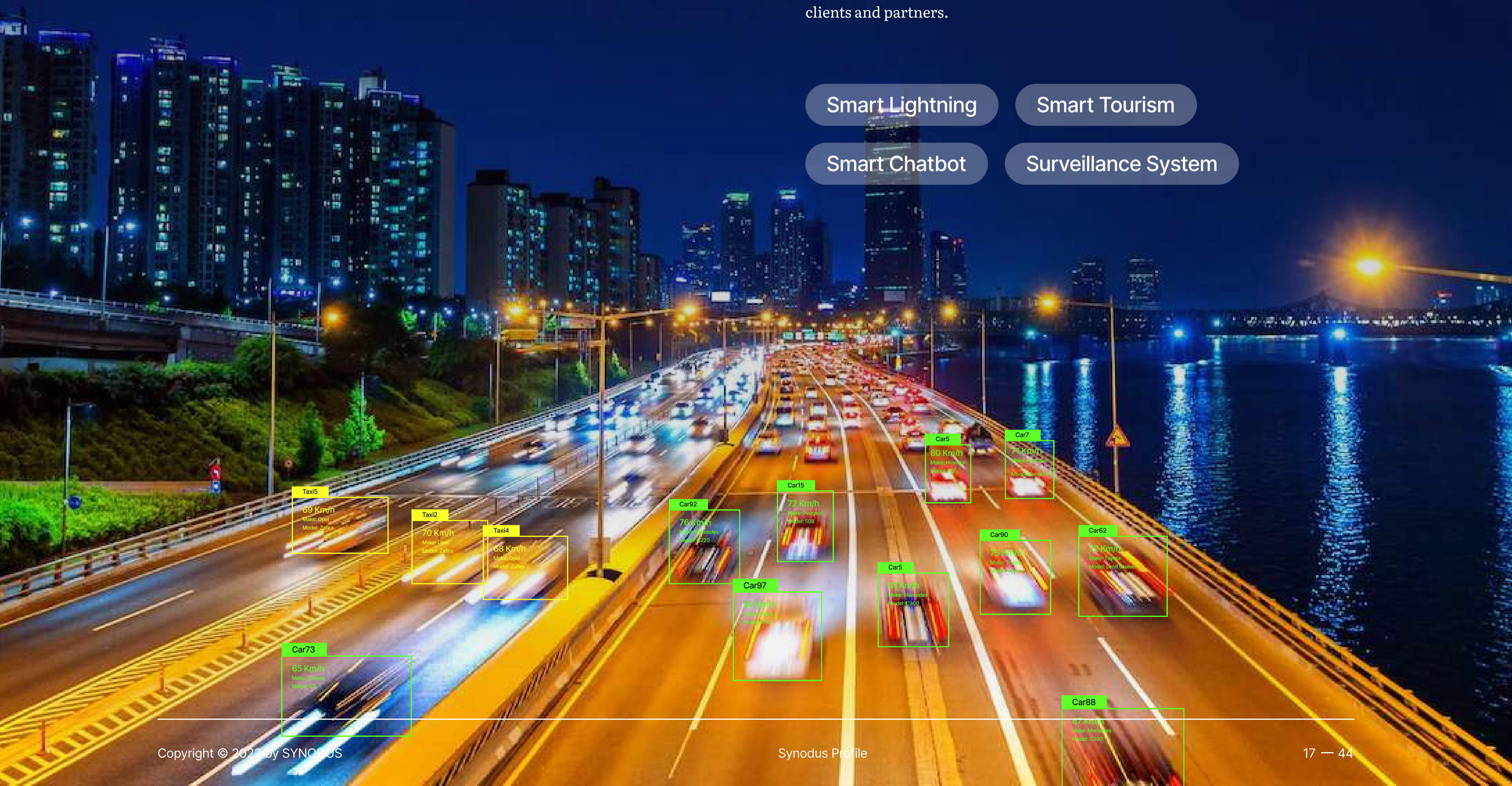
- ✔ Humanoid Robot Assistant ran approximately 25% tasks of nurse related to instruction and guiding
- ✔ Monitor and share data from all departments & systems to prioritize patients activities and discharges
- ✔ Reduce ED wait time
- ✔ Improve quality, safety and optimized clinical operations
- ✔ Smart storage of medical records & ready for use
- ✔ Online Booking for health check at hospitals/ clinics



# 2. IoT & AI Solutions

We are on our way to complete a comprehensive suite of smart city solutions ranging from smart tourism, traffic management, surveillance system, smart chatbot platform and intelligent lighting systems. Our deep understanding of IoT and proven expertise in wireless design and connectivity solutions, have made us recognized and trusted by our global clients and partners.

- Smart Lightning
- Smart Tourism
- Smart Chatbot
- Surveillance System



Taxi5  
69 Km/h  
Make: Opel  
Model: Zafira

Taxi2  
70 Km/h  
Make: Opel  
Model: Zafira

Taxi4  
58 Km/h  
Make: Opel  
Model: Zafira

Car73  
65 Km/h  
Make: Opel  
Model: Corsa

Car92  
76 Km/h  
Make: Peugeot  
Model: 2020

Car15  
72 Km/h  
Make: Peugeot  
Model: 508

Car97  
80 Km/h  
Make: Volvo  
Model: XC90

Car5  
80 Km/h  
Make: Honda  
Model: Civic

Car5  
81 Km/h  
Make: Mercedes  
Model: C300

Car7  
77 Km/h  
Make: Opel  
Model: Astra

Car90  
74 Km/h  
Make: Opel  
Model: Corsa

Car62  
51 Km/h  
Make: Peugeot  
Model: Grand Tourer

Car88  
67 Km/h  
Make: Mercedes  
Model: S100

## SOLUTION

# Device Management System

## Video Analytics System

### Client background

Local authorities in Vietnam are seeking CCTV solutions for the sake of public safety, criminal control, disease tracking. Amid Covid-19 pandemic, they are more eager to make the most out of hundred thousands of available cameras and the expansion of 5G over the past years.

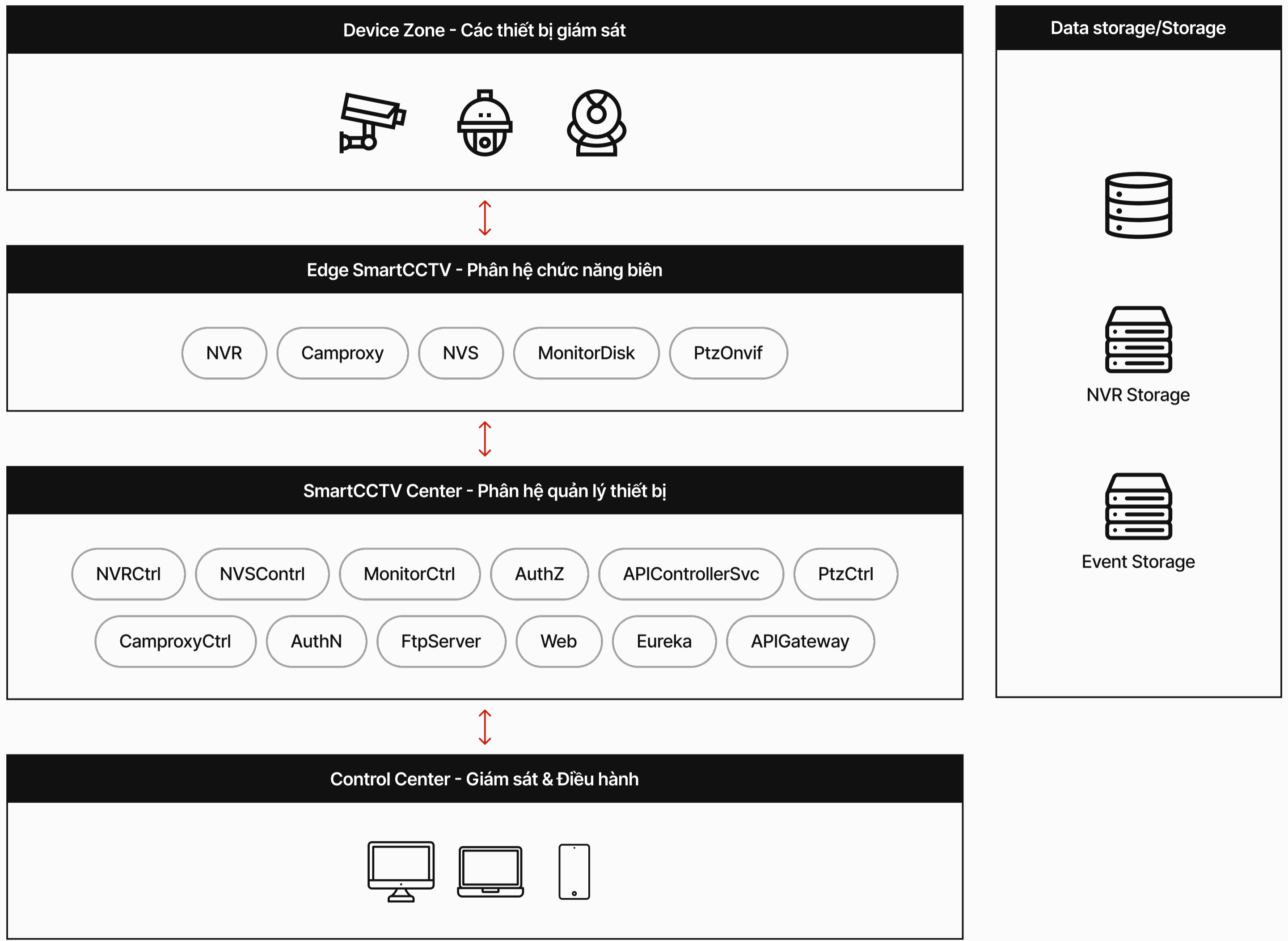
Built on the state-of-the-art Computer Vision technology, our VMS suite enables clients to reap the benefits of anywhere, anytime, and any device video surveillance with high accuracy, utilizing optimal hardware resources and at optimal processing speed.

This VMS system includes 2 main modules:

- Device management system
- AI-based monitoring system

### Feature highlights

- ✓ Centralized system management
- ✓ Unlimited Scalability
- ✓ Health monitoring and alerts in real time
- ✓ Customizable user management
- ✓ Live stream in real time
- ✓ UI/UX friendly



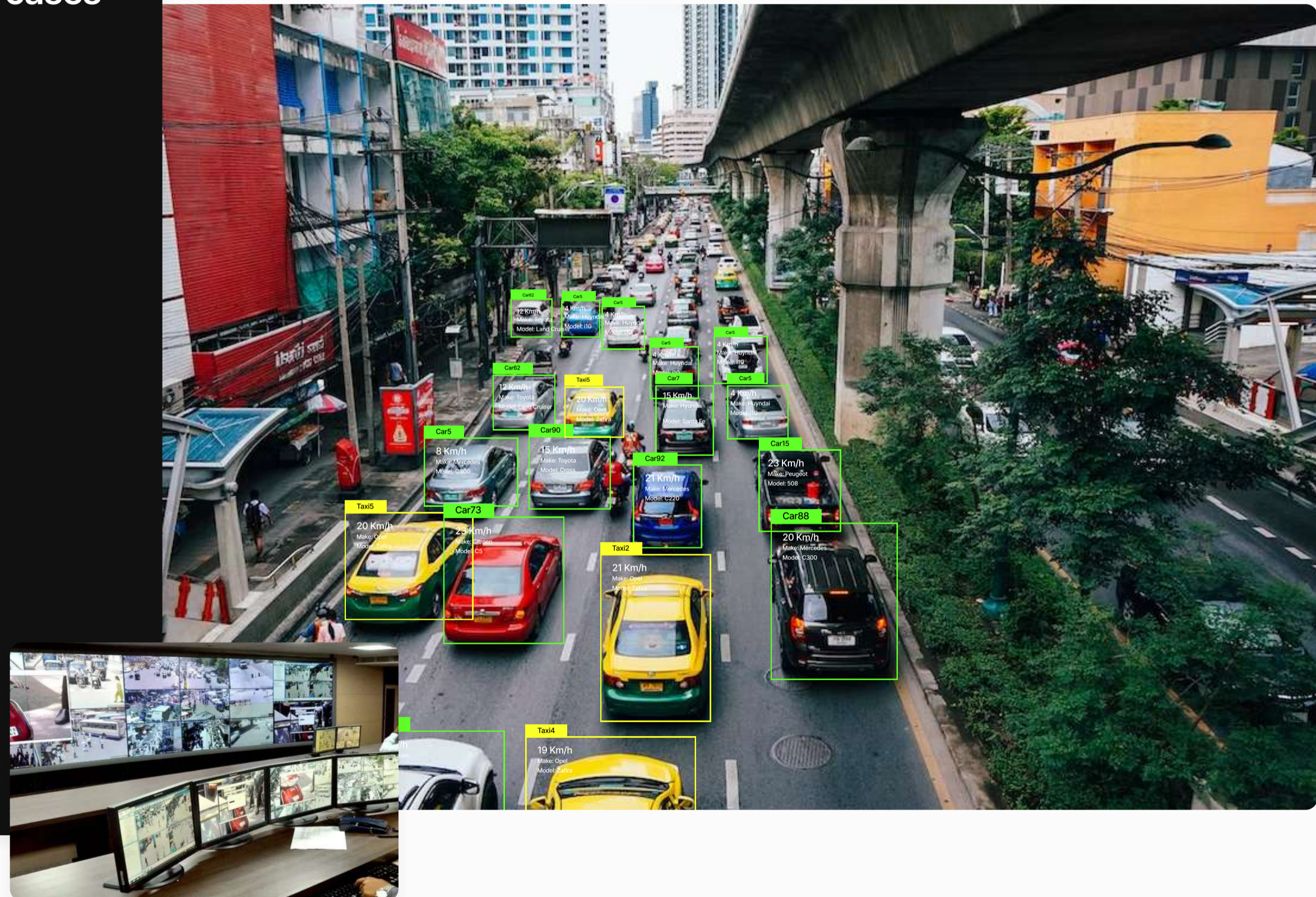
## SOLUTION

## AI-based Monitoring System

## Video Analytics System

## Video Analytics use cases

- ✓ Face mask detection
- ✓ Traffic management
- ✓ Parking management
- ✓ Crowd anomaly detection
- ✓ Fighting/ chaos detection
- ✓ Intrusion detection
- ✓ Fire & smoke detection
- ✓ Fire & smoke detection
- ✓ Incident detection
- ✓ Age detection
- ✓ Attendance tracking



## SOLUTION

# Smart Lighting

## Client background

Growing awareness about energy savings among both private and public sector has paved the way for the arise of energy-efficient lighting systems. At the same time, cities and municipalities update infrastructure and street lighting systems, the demand for smart lighting systems will certainly grow significantly in coming years.

Our **Smart Lighting Solution** leverages the cutting-edge technology such as **Big Data Analytics, Machine Learning, AI and IoT** to ensure a **great ROI** on efficient energy consumption as well as save on costs of maintenance of the lights

The system can be deployed in a wide range of scale from smart buildings (smart home, smart building) to smart streets (smart city).

## Feature highlights

- ✓ Control and monitor lighting equipment (via RF radio waves), measure & calculate energy remotely
- ✓ Assets management
- ✓ Display lighting points on an intuitive, real-time GIS map
- ✓ Encrypted data management system for collection, storage, and backup
- ✓ On-site equipment failure warning
- ✓ Energy saving analysis
- ✓ Safety and security for the entire system of electrical and IT



## 3. AR/VR Solutions

Our team have had a firm foothold in VR/ AR since 2016. We develop AR & VR applications which are based on realistic business analysis to reinvent your company showcase and enhance customer experience. We have designed applications for real estate business, automobile industries, metaverse gaming and so on. Our team proudly converge innovative 3D designers, effective storytellers and competent developers who will bring you the first-class content for your AR/ VR needs.

Education & Training
















Marketing & E-commerce

Tourism & Exploratory

Retails & Interior design

Gaming & Entertainment

• Our tech stack

AR	VR	Other	3D
    	  	   	  

SAMSUNG



Vietnam Airlines

TOYOTA

Lazada



LOTTE Mart

PRIME  
Thịnh vượng là Prime



VN

Hanoi telecom  
Hanoi Telecom Corporation



# Metaverse Gaming

Cyber8, a chill & earn NFT sport gaming experience

## Client background

Global market giants are excited about Metaverse investments. The domain is currently a high-margin business battlefield with no leader. Great opportunities are open to every content creator. A well-established game studio in Vietnam reached out to us for end-to-end Metaverse solution.

Just like in the traditional game industry, in the Metaverse gaming dimension, people want to consolidate their identity and boost their wealth. We deliver a comprehensive Metaverse gaming solution to Cyber8 which ensures Cyber8 will grab the attention of potential investors, at the same time, create an immersive 3D gaming experience for game players.



## What we offer

- ✓ Metaverse consulting
- ✓ Digital economies & assets development
- ✓ Metaverse NFT marketplace engineering
- ✓ Crypto infrastructure development
- ✓ Metaverse application engineering
- ✓ Metaverse integration services



## 4. Blockchain Solutions

You need more than a great idea to achieve blockchain success. Our great team proudly converge top Blockchain & Security experts and talents based in Asia. We'll help you apply this technology to serve your business transformation and blooming tomorrow.

Defi

Gamefi

Peer to peer leading

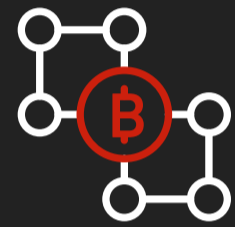
Digital assets (NFT)

Food trust

Music Copyright

## • Our service in focus

Synodus provides one-stop blockchain solutions, ranging from Blockchain Consulting to User Experience and Design, Blockchain Development, Deployment, Maintenance, and Upgrades.



Blockchain-based  
Products Development



Platforms  
Development



Blockchain  
Professional Services



Blockchain with  
Big Data, IoT & AI



• Target market



Enterprise Market

Our major target market consists of corporates, public institutes and SMEs who are looking for blockchain-based solutions for the sake of business transformation.

Industry focus

Finance & Banking

Real Estate

Supply Chain

Telecommunication

Public Sector

Location APAC, North America



Start-ups

As a technology strategic partner, we accompany start-ups who own disruptive innovations throughout their development lifecycle from ideas to practical applications.

Industry focus

Cryptocurrency

Gamefi

Defi

Metaverse

Location Vietnam, North America, UK, Switzerland, UAE, APAC

# Our Focus for Web3 Economics

## ✔ Assets Tokenization

Increase liquidity at fair prices & reduce management costs

## ✔ Domain Specific

Target on Domain to bootstrap values and market

## ✔ Exchange value

Increase the value of assets, drive innovations on Web3 Economics

## ✔ Metaverse Experience

Generate a new age of User Experience

# corda

A world-leading open source and enterprise platform that powers next-gen blockchain applications

# D. DeFi For You.

defiforyou.uk

The world's first peer-to-peer lending platform that allows you to finance your assets without any intermediaries

# Travala.com

A travel booking platform has been merged with cryptocurrency flight booking portal TravelbyBit

## • Our people

# 15

Blockchain developers

- Defi
- Peer to peer lending
- Gamefi
- Non-fungible tokens
- Smart contract
- Supply chain transparency

# 05

Blockchain Researchers

- Platforms:** Ethereum, Binance SmartChain, Trons, Polkadot, Solana, Polygon, Corda
- Cryptography:** Multi-signature schemes, cross-chain custodial
- Consensus Algorithm:** Proof of Work, Proof of Authority, Proof of Stake, Raft Protocol

# 30

Software developers

- Application development
- Web design
- Database design
- Quality Assurance

## CLIENT SUCCESS

## DeFi For You

The world's 1st decentralized peer-to-peer lending platform to bring hard assets to blockchain

## Client background



DeFi For You.™ - A new decentralized P2P loan economy and the first-ever P2P NFT trading platform built on the Binance Smart Chain, powered by \$DFY smart contract token.

We are strategic technical partner of Defi For You who have brought this breakthrough idea to life by leveraging our knowledge, expertise and experience.

## DeFi For You infrastructure

- ▶ **Peer-to-peer loans:** Users can borrow and lend from each other.
- ▶ **Lending from liquidity pool:** Stake your crypto and earn interest or borrow immediately at fixed interest rates.
- ▶ **Soft (digital) NFT market:** Trade and borrow against NFTs. Tokenize soft assets like carbon credits and trade instantly.
- ▶ **Hard asset NFT market:** Tokenize hard assets as NFTs and store them with our partners to get a crypto loan against them.

# 861,416,467

Total token supply

# 28,700

Wallet holders of DFY tokens

# 120,000

Transactions have been made with DFY

# 139,381,732

DFY burned so far in quarterly burned

# 5. Data Analytics Services

Our team of certified engineers and analysts are experienced in data projects across diverse industries and well-versed in a range of techniques while continuously re-equipping ourselves with state-of-the-art market solutions and researches.

## Analytics Solutions

BI Dashboards & Reporting  
Data Science

## Data Transformation

Data Lake Warehousing  
Data Unification

## Data Strategy & Roadmap

Microsoft  
Partner



Gold Data Analytics

Top companies and leading start-ups choose us for their mission critical Analytics projects.



• Our people

**15** Data Scientists

- Video Analytics
- Text Recognition
- Recommendation System
- Chatbot
- Virtual Fitting Room

**05** Data Engineers

- Microsoft Azure certified
- Database: Oracle, Spark SQL, SQL
- Language: Python, Java, PHP
- Platform: NiFi, Cloudera, Kafka

**30** Data Analysts

- Microsoft DA certified
- Domain: E-Commerce, Finance & Banking, Retail, HR, Governmental Sector
- Tool: Power BI, Tableau, Qlik, Looker



# Commercial Bank

Migrate reporting system to Power BI on-premise

## Client background

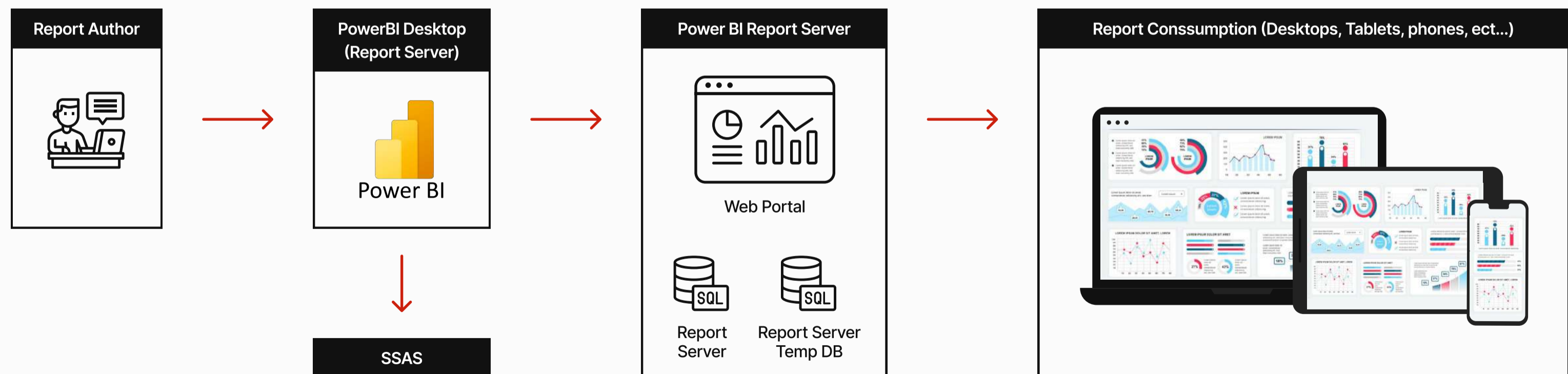
One of the largest joint stock banks in Vietnam, our client provides a range of consumer and commercial financial services. It is a market leader in digitalization applications, especially in customer service (8.4 million customers by 2021).

## Challenges

The bank manages enormous volumes of transaction data. Managers need to respond to this information real-time.

## Solutions

- We provide a full deployment of an on-premise Power BI Report Server. Currently, our Power BI experts are creating a centralized dashboard that oversees all bank activities for thousands of bank personnel, and hosting Power BI training for Techcombank analysts. We plan to optimize and automate credit analysis procedures and lead generation applications.





## 6. Custom Software Development

We are well-versed in building custom software. Whether you are a leading enterprises or a new start-up, you can delegate your mission-critical projects for us. We offer a matrix structure that ensures delivering the perfectly fit solutions and products to your specific needs and standards.

Mobile App Development








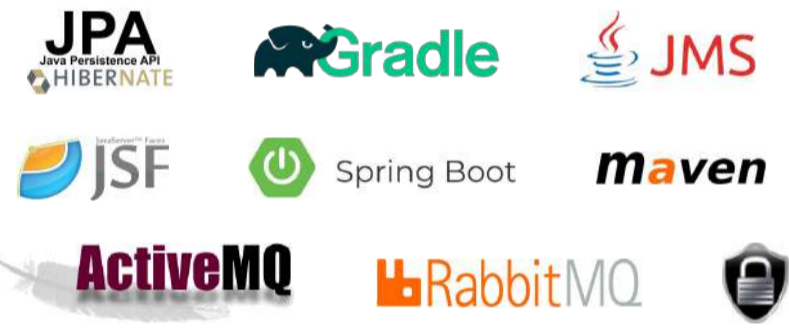
















DevOps

CRM Development & Business Automation

Web Development & Accessibility

IT & Software Development Consulting

• Our Extensive Technical stacks

	Front-End	Back-End	Database	CI/CD/Deployment	
Software Design	(DDD) Domain Driven Design - (SOA) Service Oriented Architecture TDD - BDD - Enterprise Service Bus - Microservices			 <b>Jenkins</b>	
Programming Language				 <b>Octopus Deploy</b>   <b>TeamCity</b>	
Coding Framework				 <b>kubernetes</b>   <b>docker</b>   <b>MARATHON</b>	
Testing Automation & Test Management Framework				    	     <b>Apache Tomcat</b>
Project Management				     <b>mongoDB.</b>   <b>Azure</b>	

## CLIENT SUCCESS

## KPMG &amp; AIA

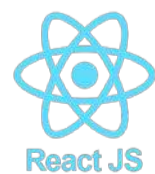
## Payment Portal Development

## Business overview

Client were about to build a new payment portal which can be accessible through multiple entry points, with a customer-centric, consistent look and feel. Features required in the back end included automated notifications, dashboards, administrator page, etc... to streamline the end-to-end flow.



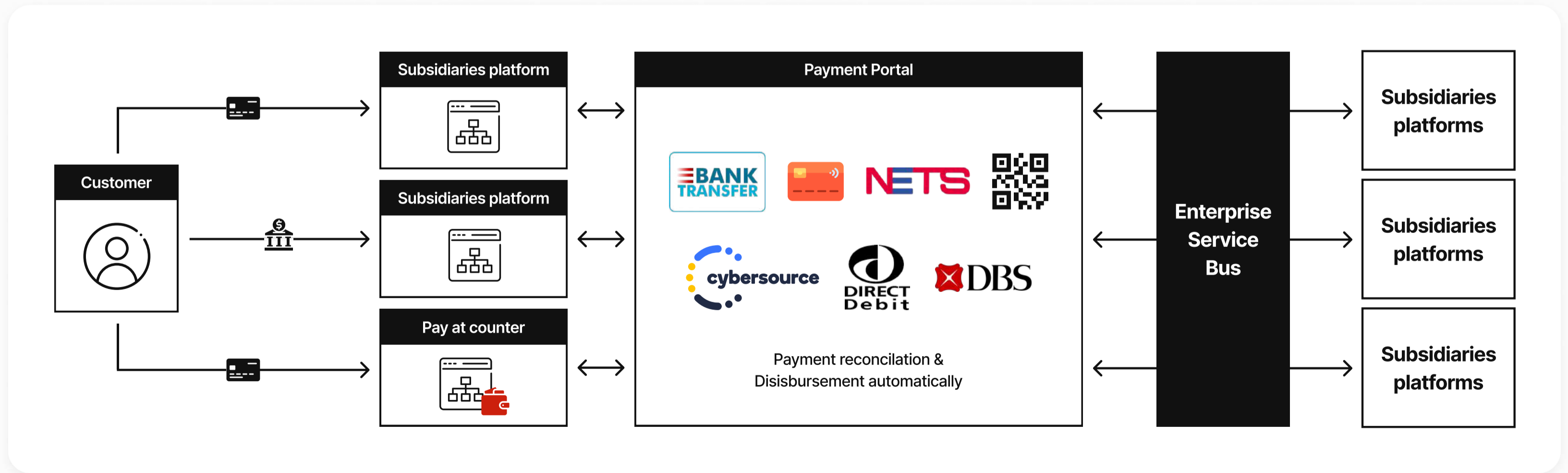
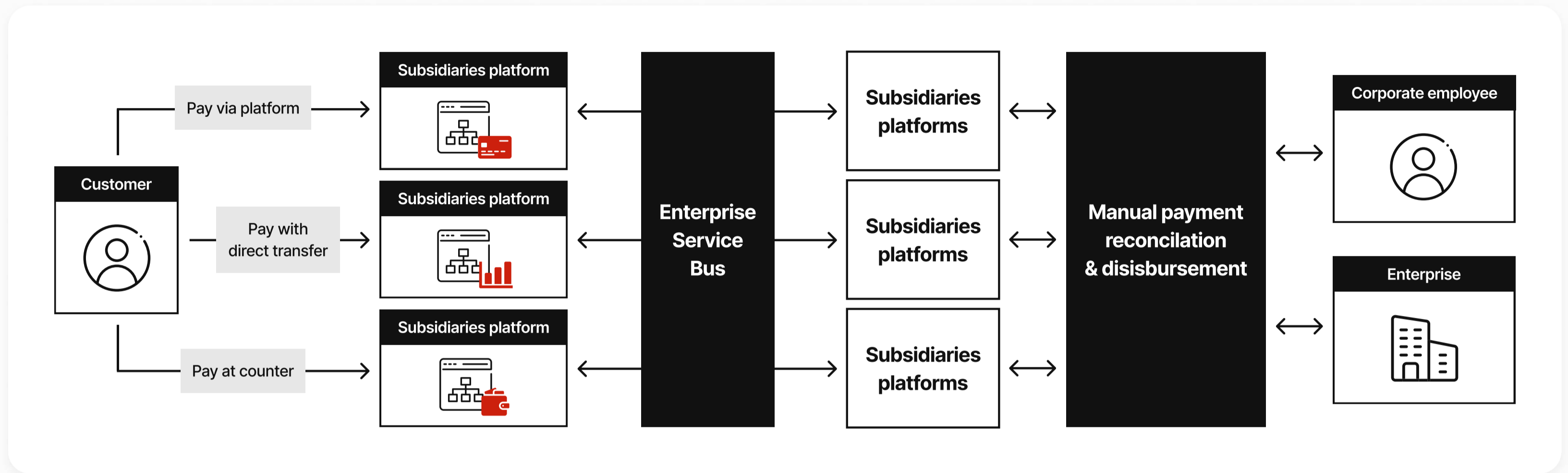
## Tech stack



## Challenges

- Multiple platforms for various products
- No single payment portal to be shared across platforms
- Needs to support multiple type of transactions and payment methods
- Complex client applications infrastructure
- Need to be easily configurable to include new transaction types, payment mode and leverage on business rules

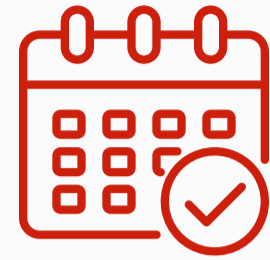
# • Payment Portal Overview





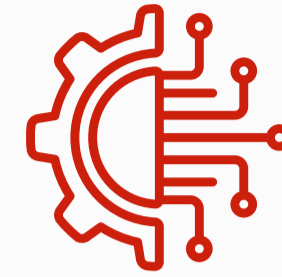
### End-users

100,000+ AIA users  
in Singapore



### Development Period

01 discovery Sprint,  
05 development Sprints



### Technologies

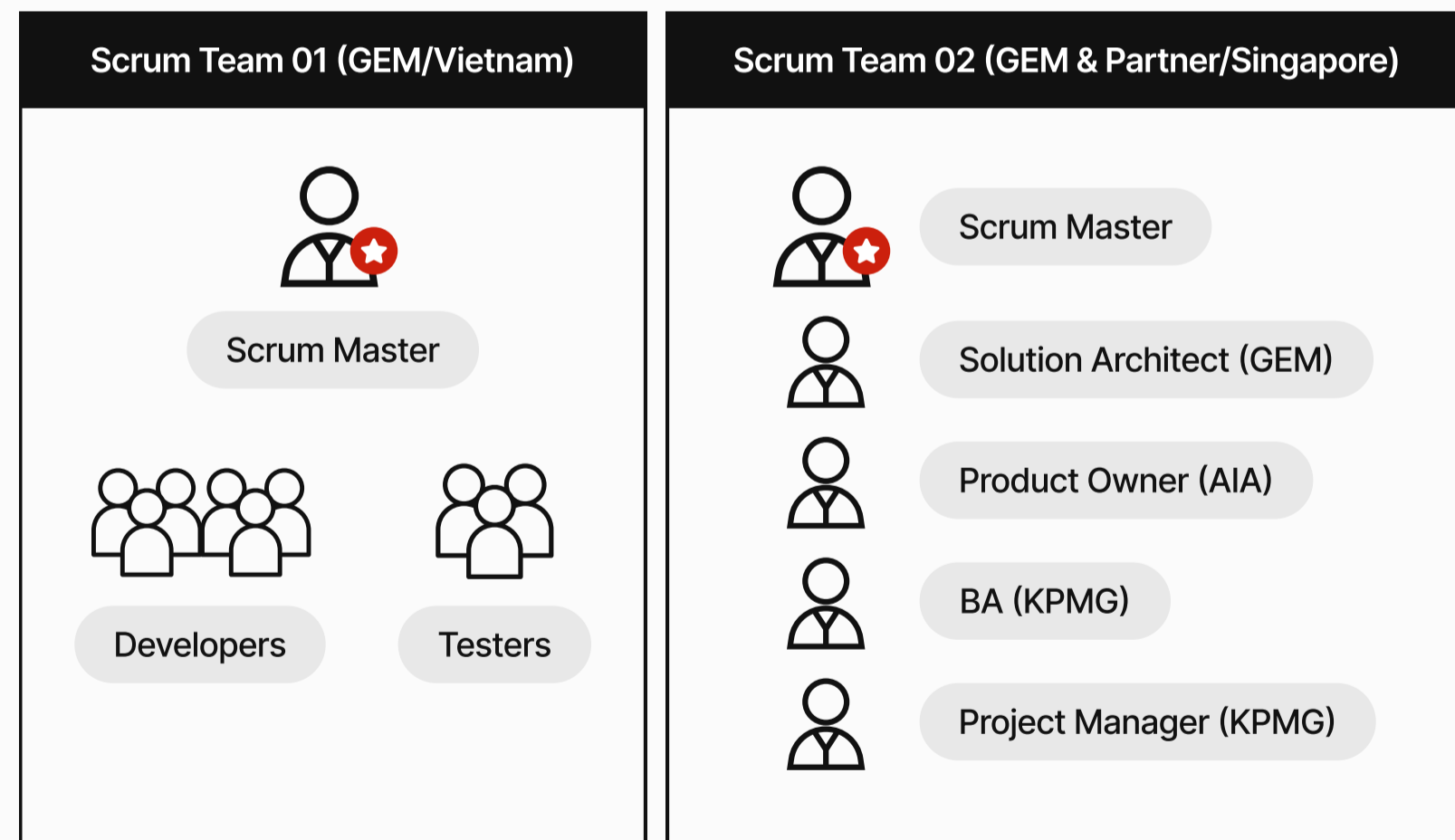
Java, VISA's CyberSource  
Platform, ReactJS & Adobe AEM,  
AWS Deployment



### Project Size

17 (GEM + AIA + KPMG  
+ Partner)

## Project Structure

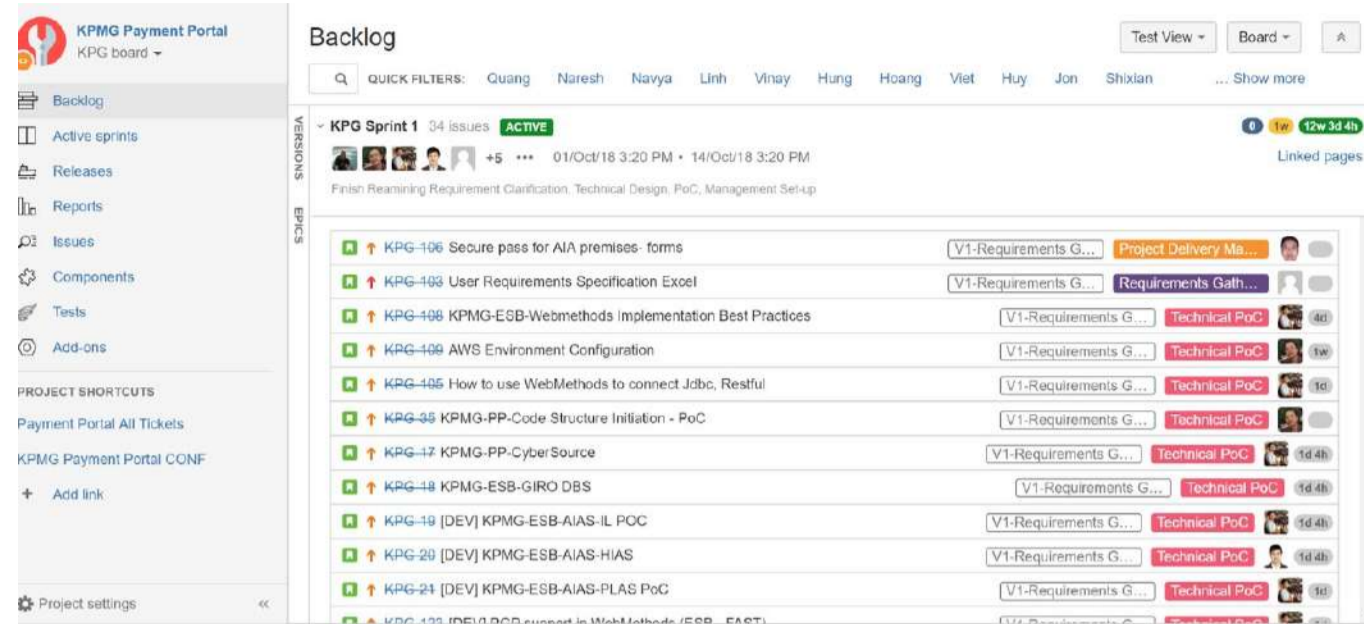


Development + PoC Focus

REQ Development Design  
Documentaion Focus

## Agile Development Activities

- Planning & Retrospective with customer's presence (ALL)
- Effective daily standup & progress tracking with burn-down chart (ALL)
- Weekly product backlog review & prioritization (SM/BA/PO/PD)
- Well-developed Definition of Done (SM/PO)
- Automated reporting using JIRA (SM)
- Automated testing report using JIRA (QC)



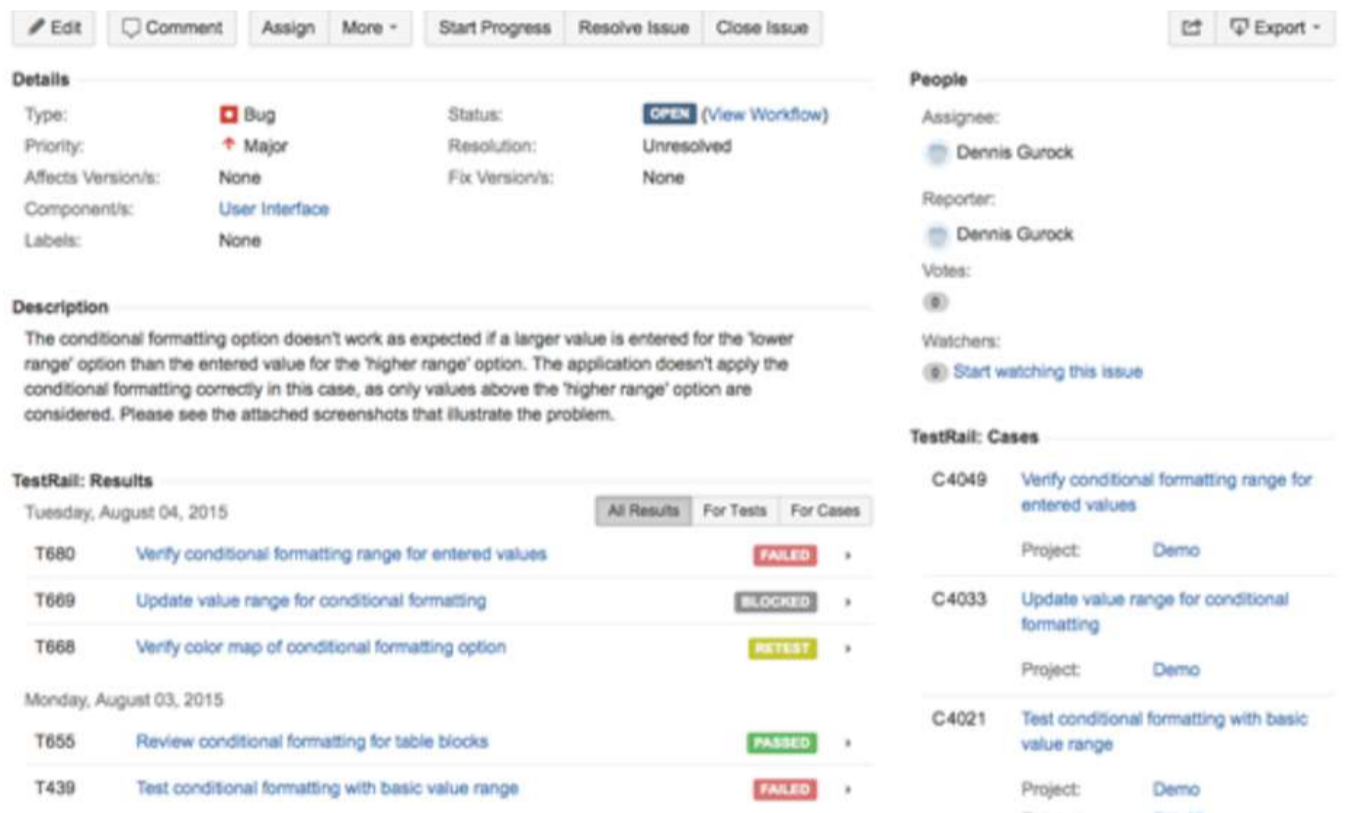
Typical JIRA Backlog  
REQ & CR Management



Burndown Chart  
True Progress Monitoring



Test case Management  
Centralized Management



Quality Report  
Automated Reporting



# 03

## Cooperation Models

We offer a range of cooperation types

# 03 Outsourcing Models

Synodus offers 3 types of Outsourcing models as following:



## Time & Materials

Best suit for maintenance and support with small tasks.



## Fixed Cost Project

Best suit for projects with clear scope.



## Dedicated Team

Best suit for agile projects with on-going requirements for the team.

# Business Partnership Vs. Joint Venture

Moving past IT Outsourcing, you can choose Synodus as your IT Strategic Partner. We can either form a business partnership or establish a joint venture.



## Business Partnership

Synodus builds a business unit in-house to serve PARTNER's projects and releases the team when the project is done.

## Joint Venture

Synodus and PARTNER commit a long-term partnership by setting up a Joint Venture and all staffs belongs to the joint venture.

\*\*\* In both above scenarios, PARTNER takes charge of business stuff ( including finance, sales, marketing & cost for technical team) & Synodus takes charge of building and operating technical teams.

synodüs

**Thank you!**  
**We're excited to**  
**have you as our**  
**new partners**

✉ — [contact@synodus.com](mailto:contact@synodus.com)

🌐 — [www.synodus.com](http://www.synodus.com)

☎ — +84 97 997 8289

